



academy
leading with impact



FACILITATION COURSE

Gain an understanding of the mind-set and the role of a facilitator

Learn about some of the tools and techniques to use when facilitating a workshop in our **two-day** Facilitation Course.

COURSE FOCUS

There is equal importance to the various activities that precede a workshop and those that are involved afterwards. In most cases, the audience of a workshop complains about not being briefed adequately before the workshop, and at times, during the follow-up.

The Facilitation course is geared towards **increasing the value** derived throughout the **facilitation process**, i.e. before, during and after a workshop.

WHO SHOULD ATTEND

Anyone responsible for, or has a vested interest in bringing together a group of people to attain a common goal. This could be a change in the way of working, a rollout of a project, a formulation of the team strategy, etc. This person could be, but is not limited to, playing one of the following roles:

- Business Analysis /Systems Analysis
- Business Architecture / Solutions Architecture / Enterprise Architecture
- Scrum Mastership
- Project Management
- Programme Management
- Change Management
- Product Owners

LEARNING OBJECTIVES

- ✓ Gain an understanding of the mind-set and the role of a Facilitator.
- ✓ Learn about some of the tools and techniques to use when facilitating a workshop.
- ✓ Understand different types of situations that require facilitation.
- ✓ Learn how to prepare for the 'before', 'during' and 'after' the facilitation of a workshop.
- ✓ Increase your confidence to facilitate a session.
- ✓ Increase your ability to manage different personalities during facilitation.
- ✓ Increase your ability to read input from the audience (verbal and non-verbal).

BENEFITS GAINED FROM ATTENDING THE FACILITATION COURSE

- ✓ Develop insight into the overall concept of facilitation.
- ✓ Know how to maximize collaboration and input from the participants.
- ✓ Enable participants to walk away with productive, implementable outcomes that add value.
- ✓ Develop a skill of adapting your facilitation approach based on the audience and desired outcomes.

R7,900

excl. VAT per delegate

Course duration

2 days

Location

Johannesburg, Cape Town
(Other locations on request.
The course is subject to a
minimum of 8 delegates)



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Register at:

www.dvt.co.za/training-courses